

**EDUCATION SERVICE CENTER REGION 19  
RFP AWARD SUMMARY**

**RFP TITLE:** Temporary Services– ESC Region 19 Allied States Cooperative  
**RFP NUMBER:** 17-7266  
**RFP OPENING DATE:** August 17, 2017  
**CONTRACT TERM:** Date of award until September 30, 2018 with the option to extend another four (4) years annually, not to exceed 60 months in the aggregate  
(Extended by Region 19 until September 30, 2019)  
(Extended by Region 19 until September 30, 2020)  
(Extended by Region 19 until September 30, 2021)  
(Extended by Region 19 until September 30, 2022)

**FUNDING SOURCE:** Various  
**RFP's ISSUED:** 158  
**RESPONSES:** 9  
**ADVERTISEMENT DATES:** El Paso Times on July 17 & 24, 2017  
Washington Post on July 17 & 24, 2017  
**BOARD MEETING DATE:** October 19, 2017

**RECOMMENDED FOR AWARD** **Delta-T Group, Inc.**  
**GarCom, Inc. (HUB)**  
**HG Arias & Associates, LP (HUB)**  
**itsQuest, Inc.**  
**PESG of Texas, LLC**  
**RMP Temps Incorporated (HUB)**  
~~**Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB) Hire Quest, LLC** \*updated 2/1/2022~~  
**HireQuest LLC dba Snelling** \*updated 5/27/22  
**The Burnett Companies Consolidated, Inc. dba Burnett Specialists**  
**TruTemps, Inc.**

**TOTAL (estimated)** **\$6,000,000 / year**

**EXPLANATIONS:**

Award of this contract will enable ESC Region 19 Purchasing Cooperative members and ESC Region 19 to utilize the temporary services from the recommended vendors during the contract period. Award basis for this contract was 40% pricing, 20% number of qualified employees, 20% references, 20% vendor history. Special conditions item 4 specifically stated that vendors who did not provide proof of workers compensation, general liability, and professional legal liability will not be considered for award. Multiple awards are being recommended to ensure adequate market coverage for area ESC Region 19 Purchasing Cooperative Members who require these services.

**SPECIFICATIONS PROVIDED BY:** Royce Cleveland  
ESC Region 19

**EVALUATION COMMITTEE:** Royce Cleveland  
ESC Region 19  
Rebecca Hernandez  
ESC Region 19  
Renae Lawrence  
ESC Region 19

## **Contact Information**

### **Delta-T Group, Inc.**

Dan Peterman  
7500 North Dreamy Draw Drive, Suite 212  
Phoenix, AZ 85020  
877-384-1730  
800-251-8501  
Fx: 602-906-8216  
[rfp@deltatg.com](mailto:rfp@deltatg.com) / [www.deltat12.com](http://www.deltat12.com)

**States Served-** All 50 States

### **GarCom, Inc. (HUB)**

Jesus A Garcia, RCDD  
1008 Diesel Drive  
El Paso, TX 79907  
915-859-2424  
Fx: 915-775-0222  
[jesse@garcominc.com](mailto:jesse@garcominc.com) / [www.garcominc.com](http://www.garcominc.com)

**States Served-** NM, TX

### **HG Arias & Associates, LP (HUB)**

Luis P. Gallegos  
2267 Trawood Dr., Ste. F2  
El Paso, TX 79935  
915-598-0200 Ext. 115  
[Luispablo1@ariasjobs.com](mailto:Luispablo1@ariasjobs.com) / [www.ariasjobs.com](http://www.ariasjobs.com)

**States Served-** NM, TX

### **itsQuest, Inc.**

Carol Everly  
1155 Westmoreland Suite 202  
El Paso, TX 79925  
915-781-0747  
Fx: 866-848-9472  
[everlyc@itsquest.com](mailto:everlyc@itsquest.com) / [www.itsquest.com](http://www.itsquest.com)

**States Served-** NM, TX

### **PESG of Texas, LLC**

~~Kim Woodson~~ Betsy Boone Bledsoe  
4606 FM 1960 Suite 400  
Houston, TX 77069  
~~866-782-7277 ext. 5001~~ 1-855-747-8233  
Fx: 866-282-9009  
[mwoodson@mypesg.com](mailto:mwoodson@mypesg.com) / [www.mypesg.com](http://www.mypesg.com) / [bboone@mypesg.com](mailto:bboone@mypesg.com) \*updated 1/9/18

**States Served-** All 50 States

## **Contact Information**

### **RMP Temps, Inc. (HUB)**

Ceci Miles Mulvihill / Xavier Garcia

4707 Montana Avenue

El Paso, TX 79903

915-565-7674

Fx: 915-565-7687

[cecim@rmpersonnel.com](mailto:cecim@rmpersonnel.com) / [xavierg@rmpersonnel.com](mailto:xavierg@rmpersonnel.com) / [www.rmpersonnel.com](http://www.rmpersonnel.com)

**States Served-** NM, TX

### **~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~**

**Hire Quest LLC** \*updated 2/1/2022 **HireQuest LLC dba Snelling** \*updated 5/27/22

Martha Dickason Theresa Johnson

4900 North Mesa

El Paso, TX 79912

915-532-9400

Fx: 915-585-2468

[Martha@dmDickason.com](mailto:Martha@dmDickason.com) / [tjohnson@snelling.com](mailto:tjohnson@snelling.com) / [www.dmDickason.com](http://www.dmDickason.com)

**States Served-** NM, TX

### **The Burnett Companies Consolidated, Inc. dba Burnett Specialists**

Melanie Riley

9800 Richmond Avenue, Suite 800

Houston, TX 77042

713-977-4777

Fx: 713-977-5974

[melanier@burnettsspecialists.com](mailto:melanier@burnettsspecialists.com) / [www.burnettsspecialist.com](http://www.burnettsspecialist.com)

**States Served-** TX

### **TruTemps, Inc.**

Patricia Moreno

209 San Antonio

El Paso, TX 79901

915-275-2665

Fx: 915-799-0967

[acct@trutemps.com](mailto:acct@trutemps.com) / [www.trutemps.com](http://www.trutemps.com)

**States Served-** NM, TX

## **SPECIAL CONDITIONS- READ CAREFULLY**

1. This RFP is for temporary services by ESC Region 19 and ESC Region 19 ASC Coop members in El Paso and the surrounding area who are members of the ESC Region 19 Allied States Cooperative.
2. Each designated category will be awarded on an "item by item" basis; however the ESC reserves the option to award in categories when it has been determined to be in the best interest of ESC-Region 19 ASC clients.
3. Vendors need not respond to all categories to be considered for award.
4. Proposals received without proof of workers compensation, general liability, and professional legal liability will not be considered for award.
5. Criminal background checks are required on all temporary employees. Failure to comply with this requirement is grounds for removal of award.
6. In instances where an awarded temporary service sends out temporary workers that are not qualified for the positions they have reported for, that will be grounds for disqualification of that vendor from providing further temporary services under this contract.
7. Vendors wishing to submit other services not referenced in this proposal, should qualify their proposals and include additional classifications as a value added service.

## **REQUIRED QUESTIONNAIRE**

1. Total number of employees working directly for vendor? This will not include temporary employees available for placement under this contract.

|                                                                                                           |                                                             |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| <b>Delta-T Group, Inc. -</b>                                                                              | 400                                                         |
| <b>GarCom, Inc. (HUB) -</b>                                                                               | 15                                                          |
| <b>HG Arias &amp; Associates, LP (HUB) -</b>                                                              | 9                                                           |
| <b>itsQuest, Inc. -</b>                                                                                   | 32                                                          |
| <b>PESG of Texas, LLC-</b>                                                                                | Appx. 40,000 in more than 6,000 school in the United States |
| <b>RMP Temps Incorporated (HUB) -</b>                                                                     | 40                                                          |
| <del>Temporary Alternatives, Inc.-</del><br><b>dba dmDickason Personnel Services (HUB) Hire Quest LLC</b> | 956                                                         |
| <b>The Burnett Companies Consolidated, Inc. -</b><br><b>dba Burnett Specialists</b>                       | 110                                                         |
| <b>TruTemps, Inc. -</b>                                                                                   | 16                                                          |

2. Number of years in business?

|                                                                                                           |    |
|-----------------------------------------------------------------------------------------------------------|----|
| <b>Delta-T Group, Inc. -</b>                                                                              | 28 |
| <b>GarCom, Inc. (HUB) -</b>                                                                               | 21 |
| <b>HG Arias &amp; Associates, LP (HUB) -</b>                                                              | 12 |
| <b>itsQuest, Inc. -</b>                                                                                   | 23 |
| <b>PESG of Texas, LLC-</b>                                                                                | 11 |
| <b>RMP Temps Incorporated (HUB)-</b>                                                                      | 27 |
| <del>Temporary Alternatives, Inc.-</del><br><b>dba dmDickason Personnel Services (HUB) Hire Quest LLC</b> | 51 |
| <b>The Burnett Companies Consolidated, Inc. -</b><br><b>dba Burnett Specialists</b>                       | 43 |
| <b>TruTemps, Inc. -</b>                                                                                   | 2  |

3. Does vendor charge additional fees for services performed outside normal business hours or emergency services? If yes, please explain.

|                                                                                                            |                                                                                            |
|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <b>Delta-T Group, Inc. -</b>                                                                               | Anything Beyond the Scope of the Contract will be Performed at a Mutually Agreed Upon Rate |
| <b>GarCom, Inc. (HUB) -</b>                                                                                | After Business Hours Are Charged at Time and A Half                                        |
| <b>HG Arias &amp; Associates, LP(HUB) -</b>                                                                | No Additional Fees                                                                         |
| <b>itsQuest, Inc. -</b>                                                                                    | No Additional Fees                                                                         |
| <b>PESG of Texas, LLC-</b>                                                                                 | No Additional Fees                                                                         |
| <b>RMP Temps Incorporated (HUB)-</b>                                                                       | No Additional Fees                                                                         |
| <del>Temporary Alternatives, Inc.-</del><br><b>dba dm Dickason Personnel Services (HUB) Hire Quest LLC</b> | Drug Testing Services after 5:00pm or Weekends Require a \$25.00 Trip Charge               |
| <b>The Burnett Companies Consolidated, Inc. -</b><br><b>dba Burnett Specialists</b>                        | No Additional Fees                                                                         |
| <b>TruTemps, Inc. -</b>                                                                                    | No Additional Fees                                                                         |

4. Provide a designated contact person for expedited/emergency delivery.

|                                                                                                            |                                                                                                                     |
|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <b>Delta-T Group, Inc. -</b>                                                                               | Dan Peterman 800-251-8501                                                                                           |
| <b>GarCom, Inc. (HUB) -</b>                                                                                | Jesse Garcia 915-892-5511,<br>Jose Luis Ortega 915-525-8526                                                         |
| <b>HG Arias &amp; Associates, LP (HUB) -</b>                                                               | Christy Worley 915-996-8790                                                                                         |
| <b>itsQuest, Inc. -</b>                                                                                    | Carol Everly 432-978-8090                                                                                           |
| <b>PESG of Texas, LLC-</b>                                                                                 | Kim Woodson 855-747-8233 ext. 7403,<br><a href="mailto:mwoodson@mypesg.com">mwoodson@mypesg.com</a>                 |
| <b>RMP Temps Incorporated (HUB) -</b>                                                                      | Xavier Garcia                                                                                                       |
| <del>Temporary Alternatives, Inc.-</del><br><b>dba dm Dickason Personnel Services (HUB) Hire Quest LLC</b> | Martha Dickason 915-433-0815                                                                                        |
| <b>The Burnett Companies Consolidated, Inc. -</b><br><b>dba Burnett Specialists</b>                        | Melanie Riley 915-779-3770,<br><a href="mailto:melanier@burnettspecialists.com">melanier@burnettspecialists.com</a> |
| <b>TruTemps, Inc. -</b>                                                                                    | Tony Herrera 915-877-8001,<br><a href="mailto:tony@trutemps.com">tony@trutemps.com</a>                              |

5. This bid will be for use by ESC Region 19 and its ESC Purchasing Cooperative members as well as any other members that join during the contract period. While Region 19 Purchasing Cooperative Membership is State-Wide, this contract is intended for use by local agencies participating in the ESC Region 19 Purchasing Cooperative. Will the vendor agree to service other members throughout the period of the contract performance? If not, please explain:

|                                                                                                            |     |
|------------------------------------------------------------------------------------------------------------|-----|
| <b>Delta-T Group, Inc. -</b>                                                                               | Yes |
| <b>GarCom, Inc. (HUB) -</b>                                                                                | Yes |
| <b>HG Arias &amp; Associates, LP (HUB) -</b>                                                               | Yes |
| <b>itsQuest, Inc. -</b>                                                                                    | Yes |
| <b>PESG of Texas, LLC-</b>                                                                                 | Yes |
| <b>RMP Temps Incorporated (HUB) -</b>                                                                      | Yes |
| <del>Temporary Alternatives, Inc.-</del><br><b>dba dm Dickason Personnel Services (HUB) Hire Quest LLC</b> | Yes |
| <b>The Burnett Companies Consolidated, Inc. -</b><br><b>dba Burnett Specialists</b>                        | Yes |
| <b>TruTemps, Inc. -</b>                                                                                    | Yes |

6. Vendors wishing to be considered should provide screening process details such as word processing, data base, and spread sheet testing, work history checks, and other screening requirements for the specific temporary positions referenced on this proposal. If the position requires high end PC skills, this should be included on the screening process the vendor is wishing to be considered for. Provide information on your standard screening services.

**On file**

7. Provide four (4) educational or related references company has provided services to during the past 12 months? Information must have Agency Name, Contact person, person's title, phone number, mailing address, and email address if available.

**On file**

**\*\*Award basis for vendor's 40% pricing. 20% number of qualified employees. 20% references. 20% vendor history.**

## **Vendor Ranking Per Category**

### **1. Accounting Professionals - Degreed**

1. RMP Temps Incorporated (HUB)
2. The Burnett Companies Consolidated, Inc. dba Burnett Specialists
3. HG Arias & Associates, LP (HUB)
4. TruTemps, Inc.
5. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
6. itsQuest, Inc
7. PESG of Texas, LLC

### **2. Accountant - Non Degreed**

1. HG Arias & Associates, LP (HUB)
2. PESG of Texas, LLC
3. TruTemps, Inc.
4. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
5. RMP Temps Incorporated (HUB)
6. The Burnett Companies Consolidated, Inc. dba Burnett Specialists
7. itsQuest, Inc

### **3. Accounts Payable/Receivable**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
3. TruTemps, Inc.
4. itsQuest, Inc
5. RMP Temps Incorporated (HUB)
6. PESG of Texas, LLC
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

### **4. General Accounting Clerk**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
3. itsQuest, Inc
4. RMP Temps Incorporated (HUB)
5. TruTemps, Inc.
6. PESG of Texas, LLC
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists



**5. Administrative Assistant**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
3. PESG of Texas, LLC
4. TruTemps, Inc.
5. itsQuest, Inc
6. RMP Temps Incorporated (HUB)
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**6. Executive Assistant**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
3. TruTemps, Inc. / itsQuest, Inc
4. PESG of Texas, LLC
5. RMP Temps Incorporated (HUB)
6. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**7. Secretary**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
3. RMP Temps Incorporated (HUB)
4. TruTemps, Inc.
5. PESG of Texas, LLC
6. itsQuest, Inc
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**8. Data Entry/Word Processing**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. ~~Temporary Alternatives, Inc. dba dmDickason Personnel Services (HUB)~~ Hire Quest LLC
5. RMP Temps Incorporated (HUB)
6. itsQuest, Inc
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**9. General Clerical**

1. HG Arias & Associates, LP (HUB)
2. RMP Temps Incorporated (HUB)
3. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
4. TruTemps, Inc.
5. itsQuest, Inc
6. PESG of Texas, LLC
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**10. Human Resources Professionals - Degreed**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
4. RMP Temps Incorporated (HUB)
5. TruTemps, Inc.
6. itsQuest, Inc
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**11. Campus Cafeteria Assistant**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
3. TruTemps, Inc.
4. itsQuest, Inc
5. RMP Temps Incorporated (HUB)
6. PESG of Texas, LLC

**12. Campus Cafeteria Cook**

1. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. RMP Temps Incorporated (HUB)
5. PESG of Texas, LLC
6. itsQuest, Inc

**13. Carpentry Worker**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. itsQuest, Inc

**14. Carpet Installer**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. itsQuest, Inc

**15. Concrete Work**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. itsQuest, Inc

**16. Tile Setter**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. itsQuest, Inc

**17. Custodial/Grounds**

1. HG Arias & Associates, LP
2. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
3. TruTemps, Inc.
4. itsQuest, Inc
5. RMP Temps Incorporated (HUB)
6. PESG of Texas, LLC

**18. Licensed Electrician**

1. HG Arias & Associates, LP (HUB)
2. TruTemps, Inc.
3. itsQuest, Inc
4. PESG of Texas, LLC

**19. Licensed HVAC Mechanical**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. TruTemps, Inc.
4. itsQuest, Inc

**20. Licensed Plumber**

1. HG Arias & Associates, LP (HUB)
2. TruTemps, Inc.
3. itsQuest, Inc
4. PESG of Texas, LLC

**21. Painter**

1. HG Arias & Associates, LP (HUB)
2. TruTemps, Inc.
3. PESG of Texas, LLC
4. RMP Temps Incorporated (HUB)
5. itsQuest, Inc

**22. Medical Administrative**

1. HG Arias & Associates, LP (HUB)
2. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
3. itsQuest, Inc
4. TruTemps, Inc.
5. RMP Temps Incorporated (HUB)
6. PESG of Texas, LLC
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**23. Medical Assistant - Certified**

1. HG Arias & Associates, LP (HUB)
2. itsQuest, Inc
3. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
4. TruTemps, Inc.
5. RMP Temps Incorporated (HUB)
6. PESG of Texas, LLC
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**24. Medical Assistant - Non Certified**

1. PESG of Texas, LLC
2. itsQuest, Inc
3. HG Arias & Associates, LP (HUB)
4. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
5. RMP Temps Incorporated (HUB)
6. TruTemps, Inc.
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**25. Medical Biller/Coder - Certified**

1. PESG of Texas, LLC
2. HG Arias & Associates, LP (HUB)
3. itsQuest, Inc
4. TruTemps, Inc.
5. ~~Temporary Alternatives, Inc. dba dm Dickason Personnel Services (HUB)~~ Hire Quest LLC
6. RMP Temps Incorporated (HUB)
7. The Burnett Companies Consolidated, Inc. dba Burnett Specialists

**PLEASE SEE VENDOR PRICE LINKS FOR ITEMS 26-28**

**VENDOR ITEM AND PRICE LINKS**

Delta-T Group, Inc. -

[Item/Price List](#)

GarCom, Inc. (HUB) -

[Item/Price List](#)

HG Arias & Associates, LP (HUB) -

[Item/Price List](#) \*updated 8/10/21

itsQuest, Inc. -

[Item/Price List](#) \*updated 4/1/21

PESG of Texas, LLC-

[Item/Price List](#)

RMP Temps Incorporated (HUB) -

[Item/Price List](#) \*updated 1/19/22, 2/21/22, 3/10/22

~~Temporary Alternatives, Inc.  
dba dmDickason Personnel Services (HUB)~~  
Hire Quest LLC

[Item/Price List](#)

The Burnett Companies Consolidated, Inc. -  
dba Burnett Specialists

[Item/Price List](#)

TruTemps, Inc. -

[Item/Price List](#) \*updated 3/30/21

Approved by: \_\_\_\_\_  
(Armando Aguirre – Executive Director)  
(Sonia Eubank – Associate Executive Director)  
(Armando Aguirre – Executive Director)  
(Armando Aguirre – Executive Director)  
(Armando Aguirre – Executive Director)

Date: \_\_\_\_\_  
(September 7, 2017)  
(July 9, 2018)  
(July 8, 2019)  
(July 16, 2020)  
(June 21, 2021)